**Jonas Clark**

Worcester, MA | 508-555-5489 | jclark@clarku.edu | [linkedin.com/jclark](file:///C%3A%5CUsers%5CTBartlett%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5CCSECIXA7%5Clinkedin.com%5Cjclark)

**EDUCATION**

**Master of Science in Data Analytics (STEM)** Expected May 2024

Clark University; Worcester, MA

**Bachelor of Science in Commerce** June 2018

Panjab University; Chandigarh, India

*Related Projects:*

**Comparison of COVID-19 Impact on Health and Economy Between the US and China**

* Gathered publicly available COVID-19 data from the World Health Organization, Word Bank, and national/international economic agencies; cleaned and consolidated 20,000 data points
* Performed exploratory data analysis using Tableau to identify trends, anomalies, and correlations including a comparative analysis of COVID-19 data between the US and China
* Created visualizations using Tableau including geospatial visualizations, interactive maps, and heatmaps to communicate COVID-19 trends including cases, deaths, and economic indicators

**PROFESSIONAL EXPRERIENCE**

**Clark University,** Worcester, MA January 2023 – May 2023

Teaching Assistant- MSDA 3060 Data Visualization and Story Telling

* Provided one- on-one mentoring to 40 students to further understanding of data visualization concepts and to troubleshoot technical challenges using PowerBI and Tableau
* Graded 250+ assignments using grading rubric to maintain consistency and fairness; provide feedback to improve student comprehension and performance
* Engaged students throughout 14-week semester by facilitating 6 small group discussions and monitoring online discussion boards on canvas; received a 95% student satisfaction score on end of semester evaluation
* Maintained veracity of class by reporting 5 academic integrity violations to faculty and SPS leadership team

**Wipro Limited**, Bengaluru, India September 2018 - December 2022

Business Analyst

* Collaborated with cross functional teams to define key performance indicators (KPI’s) and developed dashboards using Tableau and PowerBI to drive strategic business decisions
* Implemented CRM by gathering business requirements to ensure seamless integration leading to a 20% increase in sales and 30% increase in customer satisfaction
* Identified performance gaps and recommended training programs that boosted productivity 10% within six months by conducting data driven performance reviews of sales and operational teams
* Performed cost benefit analysis for proposed projects using financial, market, and operational to enable senior management to prioritize spending, which led to a 10% increase in ROI for technology projects

**SKILLS**

**Data Analysis:** MS Access, MS Excel, Tableau, SAS, SPSS, Stata, Data Modeling, ETL Mapping, Power BI, Splunk

**Programming:** Python, SQL, R

**Languages:** Hindi (Native), Bengali (Fluent), Mandarin (Conversational)